

Craigard Hydrotherapy

Wykes Lane, Donington, PE11 4SD 01775 822867 www.craigard-hydro.com

Owner's Consent Form

Owner Details

Name	
Address	
Mobile and Email	

Dog Details

Name		D.o.B	
Breed		Colour	
Gender		Insurance	
Neutered			

Vet Details

Name	
Address	
Tel Nos.	
Email address	

Owners signature : _____

Terms & conditions overleaf

TERMS AND CONDITIONS

Whilst every care is taken of the dogs undergoing treatment and in the maintenance of the water and equipment, all dogs receive hydrotherapy/physiotherapy treatment entirely at their owner's risk.

All treatment courses, including those to be part of an insurance claim, must be paid for in advance.

Individual sessions must be paid for on the day of treatment.

Session fees will be charged in full if an appointment is broken or cancelled without 24 hours notice.

Dogs will not be treated without the prior authorisation of their veterinary surgeon.

Dogs with infectious or contagious conditions, such as ear, eye or skin infections, will not be treated.

Owners are advised to cancel all appointments with at least 24 hours notice, until the condition is clear.

Normal cancellation conditions will apply.

Bitches in season will not be able to attend sessions until their season has finished.

Owners are required to notify Craigard Hydrotherapy if, during a course of treatments, the dog's injury or condition worsens, or if the veterinary surgeon advises that the treatment is to be stopped or suspended.

Craigard Hydrotherapy reserves the right to refuse treatment to any dog.

Owners are requested not to feed their dog for at least 3 hours before attending an appointment, and to ensure that the dog has done its ablutions before arriving.

When not undergoing treatment all dogs must be kept under control and must be on a lead. Dogs unable to walk without assistance are not required to be kept on a lead.

Craigard Hydrotherapy cannot be held responsible for any loss or damage to vehicles or personal property, howsoever occasioned, whilst on the premises.

Craigard Hydrotherapy reserves the right to use video footage and photographic stills taken during sessions.

Craigard Hydrotherapy hydrotherapy referral centre is not the ideal environment for young children. Should it be necessary for owners to bring children, in the interests of health and safety they must remain with the accompanying adult at all times whilst on the premises.

Julie Smith, Craigard, Wykes Lane, Donington, PE11 4SD

01775 822867 / 07535 261419

www.craigard-hydro.com